

An article published in the *Press Enterprise* on March 29, 2008, reported on a survey completed by a random sample of patients treated at more than 2,500 hospitals nationwide, from October 2006 to June 2007. Richard J. Umbdenstock, president of the American Hospital Association, which helped develop the survey, said they allowed “an apples-to-apples comparison” of hospitals at the state, local and national levels.

Hospital Satisfaction: Percentage of patients who would definitely recommend the hospital at which they stayed overnight between October 2006 and June 2007. Results at www.hospitalcompare.hhs.gov

NATIONWIDE

67%

Southern California

65%

Riverside Community Hospital

50%

Riverside County Regional Medical Center

77%

Southwest Healthcare System, Murrieta

42%

Corona Regional Medical Center

46%

Desert Regional Medical Center, Palm Springs

65%

John F. Kennedy Memorial Hospital, Indio

59%

Hospital Satisfaction

Kaiser Foundation Hospital, Riverside

54%

Arrowhead Regional Medical Center, Colton

62%

Community Hospital of San Bernardino

55%

Hi-Desert Medical Center, Joshua Tree

48%

Kaiser Foundation Hospital, Fontana

51%

Loma Linda University Medical Center, Loma Linda

73%

San Antonio Community Hospital, Upland

75%

St. Bernardine Medical Center, San Bernardino

70%

St. Mary Medical Center, Apple Valley

73%

Note: Inland region hospitals not listed did not participate. **Source:** The Centers for Medicare and Medicaid

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